



Sun Microsystems, Inc.
18 Network Circle
Menlo Park, CA 94025

May 19, 2009

To Whom it May Concern:

Famsoft was selected by Sun Microsystems, Inc. in October 2006 to provide Oracle 11i Applications support for Sun Learning Services as part of the Integrated Business Information Solutions (IBIS) project. During the course of the engagement, Famsoft successfully completed the following assignments:

1. Designed the course curriculum for Oracle 11i training (Financials, Supply Chain, CRM) for Sun employees
2. Conducted Oracle Advanced Pricing training to employees of Sun Microsystems in Broomfield, Colorado.
3. Conducted Discoverer Plus training for employees of Sun Microsystems in Broomfield, Colorado, Guillemont Park, UK, Amersfoort, Netherlands, Singapore and Sydney, Australia.
4. Provided remote support for Oracle 11i Applications' training instances.
5. Designed the Sun Partner Guide to be employed by Sun Partners globally for conducting business with Sun.
6. Designed and recorded Discoverer Plus training demos with voice-over that has been posted to Sun training portal to facilitate for employees self-learning.

Throughout the course of the various engagements that ran in parallel, we found the Famsoft teams to be highly skilled, dependable, motivated and willing to assist with any task. I would highly recommend them for any database, applications and training development as well as delivery work.

Please feel free to contact me with specific questions or further information.

Sincerely,

A handwritten signature in black ink, appearing to read 'Manette Chadwick', written over a horizontal line.

Manette Chadwick
Sr. Manager, Systems Instructional Design and Development
Sun Microsystems
510-315-5612