



December 2, 1998


To whom it may concern:

Since March of 1998 FAMSOF has managed our upgrade to ORACLE Financials and Manufacturing system release 10.7. In this upgrade Fahim Rahman acted as the project leader. Staff from FAMSOF provided the technical expertise. FAMSOF was selected in part because they had completed a 10.7 upgrade and the fact that they had done a large number of upgrades in the past.

Our experience with FAMSOF doing the upgrade was of the highest quality. Their knowledge of the working with ORACLE Financial and Manufacturing and their understanding of the update process were the reasons that our successful upgrade went off without a hitch. To the user community the upgrade was a non-event. When they came in on the morning after upgrade, the system was working and the users were able to do their work without a hitch. This experience was a tribute to the work that FAMSOF did.

In the future when we need to do another upgrade, FAMSOF will be the organization that we will call first. We are extremely satisfied with the results of what was accomplished here. The working attitude and technical expertise of the entire group was outstanding. We highly recommend them to do your next ORACLE Financial and Manufacturing upgrade or for that matter any work on the ORACLE system.

Sincerely,



Lee Kirchman  
Information Manager  
Weyerhaeuser Door Division